

Learning from the Our Museum initiative

Working with the

Paul Hamlyn Foundation

on the Our Museum

programme since 2011

we've worked to

change the organisation

so that community needs

rather than museum resources

set the agenda for activity.

Through various strands of activity

including; staff, volunteers

and community partners, we've worked

to change our practice

to be more participatory

and to encourage a culture

of greater openness

and honest reflection.

Our Alternative Management

team is establishing

a role as a strategic sounding

board for the organisation.

Open Minds programmes

and a Conversation Space

open up new opportunities

for different conversations to take place

outside of formal meeting structure.

Gate Openers involves front-of-house staff in a process of dialogue between visitors and the organisation. Our work with Paul Hamlyn Foundation and the Our Museum programme has helped us develop a series of programmes and initiatives which have taken our community engagement practice in new directions. Working with the Alternative Management team and the Critical Friend process we've shaped a community engagement framework. Which makes explicit the ways in which people outside the organisation can engage with and influence our activity.