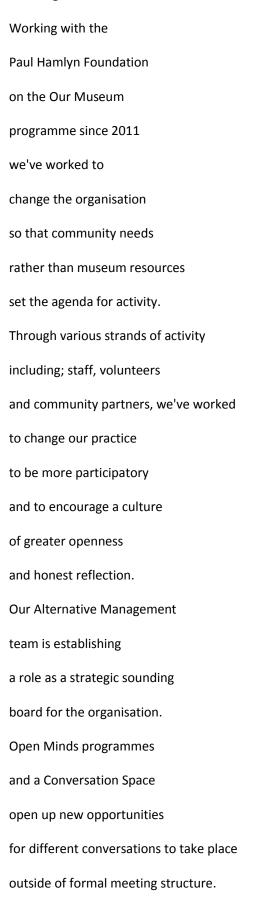
Learning from the Our Museum initiative



Gate Openers involves front-of-house

staff in a process of dialogue

between visitors and the organisation.

Our work with Paul Hamlyn Foundation

and the Our Museum programme

has helped us develop

a series of programmes and initiatives

which have taken

our community engagement

practice in new directions.

Working with the Alternative

Management team

and the Critical Friend process

we've shaped a community

engagement framework.

Which makes explicit the ways

in which people outside the organisation

can engage with and influence our activity.