



## **Expectations from Ambassadors as outlines in application forms**

### **MUSEUMS**

- Enhance understanding of organisation as a whole and how it operates
- Learn about other roles in Glasgow Life
- Build relationships with colleagues
- I have been involved in community engagement for a long time and I would like the chance to share my skills
- I'd like to gain knowledge and information about other GL departments in order to better serve our audiences
- To meet staff from other departments
- To interact with others from different sections
- I'd like to involve myself more in integrated working
- This is a great opportunity for me to learn about different areas and specialisms and apply this to my own work
- At times, I feel quite isolated and this programme will provide interaction with wider service which will assist in developing increased confidence
- I am fairly new in post and meeting people and working alongside other GL colleagues will enable me to find out about other job roles
- Currently, my job involves a lot of independent working so I would greatly benefit from working as part of a team
- I'd like to widen my skills base, build my confidence and think creatively and proactively about my work
- I'd like to explore innovative and alternative ways of working
- I'd like to build connections with local people and communities and understand their interests and motivations
- I'd like to find out how my work can be relevant to communities and how I can apply the links and connections I make to my work
- I'd like to increase colleague's knowledge and experience of my subject area
- Participation in the Programme will allow me to better understand colleagues and audience needs
- I would like to facilitate more collaborative projects with communities and the Programme will teach me to engage with communities in new ways and develop relationships in new ways
- I'd like to understand the bigger picture and learn more about the Communities team so that we can work together to improve our services. I'd like to think collaboratively about how to offer youth programmes
- I would be keen to find support and skill sharing opportunities in specific areas of work
- I would like to learn from others about how we can engage with community audiences more creatively
- I would like to talk to others about topics relating to participatory practice and community empowerment
- Develop professionally in areas such as nurturing effective listening skills, working collaboratively and generally to increase my self-confidence

- I would like to find out where there are potential areas for support, understanding and collaboration with others in GL
- I'd like to meet new people and gain fresh perspectives – it can be easy to get lost in the system and lose sight of the bigger picture. A collective of shared interests and hopes could amplify what we each provide personally
- Work alongside colleagues in new ways
- It is exciting to be able to forge links with counterparts in Communities team so that we can pool resources, share ideas and support each other.
- It will give me a chance to develop current skills and acquire new ones

## **COMMUNITIES**

- Learn new and creative approaches to engaging communities – how are community voices heard when it comes to planning and delivery of services?
- Share my knowledge and skills in self and peer evaluation
- Be involved in a CPD programme that will provide me with skills, knowledge and experience which will be of use in my current role or in applying for other roles within GL
- Work collaboratively with other service staff
- Learn from colleagues
- Increase understanding of working practices, new learning methods and new ideas to bring to my work
- Help me with my goal to move up the company structure and provide a better grounding for future promotions
- To learn from other people's experiences of working in different parts of GL
- Broaden my approach to how I engage with the public
- Gain confidence in ability to be creative with ideas to attract new audiences to the library
- Increase my confidence generally in and out of work
- Gain understanding of other GL departments
- Meet new people, learn about Museums service area, share ideas and network
- I would like to develop and grow with like-minded colleagues in order to have a positive impact on my team, my service area, the organisation and the communities we work with
- I would like to be challenged in a positive sense
- To have an opportunity to be creative beyond my service area
- To build strong relationships to take forward into future planning and delivery
- Learn more about collaborative working with colleagues – this is not something I get a chance to do normally
- Gain knowledge about other service areas and how they work with communities
- This will be very good for my confidence to develop in new ways
- This is a chance for professional and personal development within the company which is important
- I'd like to learn from others in order to provide a better service for the public in the venues I manage
- I'd like to do something different which will help with my confidence in taking on new challenges