

Staff Ambassadors Programme 2015

# Menu of activity

## Action Learning Sets

Title	Synopsis	Facilitators	Venue	Date	Time
Action Learning Set 1	An introduction to the process of action learning sets which will include drawing up guidelines for how we want to work together	Laura Gutierrez, Janice Hamilton, Maggie MacBean, Shaun Pearce and Elena Trimarchi will each facilitate a set.	Partick Burgh Halls (Large Hall and Room 1)	20 Mar	All sessions 1.30–4.30pm  <b>NB: Please arrive by no later than 1.15pm for a prompt 1.30pm start</b>
Action Learning Set 2	We will review the action learning set process and guide each group through two complete sets		Partick Burgh Halls (Large Hall and Room 1)	10 Apr	
Action Learning Set 3	This session will take the form of a peer review where Ambassadors will share their ideas for a paired project and receive feedback from the wider group		Partick Burgh Halls (Large Hall and Room 1)	8 May	
Action Learning Set 4	We will review the action learning set process and guide each group through two complete sets		Partick Burgh Halls (Large Hall and Room 10)	12 Jun	
Action Learning Set 5	We will review the action learning set process and guide each set through two complete sets		Partick Burgh Halls (Large Hall and Room 1)	7 Aug	
Action Learning Set 6	This session will take the form of an appreciative inquiry and offer the opportunity for Ambassadors to reflect as a group on their learning journeys through the programme		Partick Burgh Halls (Large Hall and Room 1)	18 Sep	

## Workshops

Workshop	Synopsis	Facilitators	Venue	Date	Time
<b>How good is your Participation?</b>	<p>Amgueddfa Cymru – National Museum of Wales is currently undergoing a major redevelopment project at St Fagans: National History Museum with funding from the Heritage Lottery Fund and the Welsh Government. This development is not only about refurbishing physical spaces and improving resources but an opportunity to initiate a wider culture change in working practices across Amgueddfa Cymru’s 8 sites by respecting that everyone has an equal part to play in cultural development.</p> <p>This session will discuss how to develop active partnerships with external organizations and community groups, through participatory forums, volunteering and other forms of community engagement.</p> <p><i>This session is run as part of Glasgow Museums’ Insight Café series</i></p>	<p>Owain Rhys, Community Engagement &amp; Participation Manager and Steph Burge, Our Museum Coordinator from Amgueddfa Cymru – National Museum of Wales</p>	<p>Lecture Theatre  Kelvingrove Art Gallery &amp; Museum  Argyle Street Glasgow G3 8AG</p>	11 Feb	<p>10am–12 noon</p> <p><i>Tea and coffee from 9.45am</i></p>
<b>Cultural planning &amp; asset mapping</b>	<p>Cultural planning is a place-based approach to planning and development and can be a process for identifying and leveraging a community’s cultural resources. This workshop provides an introduction to the concepts of cultural planning and how cultural asset mapping can generate new perspectives on your surroundings and possible partnerships.</p> <p>This practical session will involve some outdoor work and a bit of walking, so come prepared!</p> <p><i>12 places available</i></p>	<p>Gareth James, GMRC Museum Manager</p>	<p>Glasgow Museums Resource Centre  200 Woodhead Road Nitshill Industrial Estate Glasgow G53 7NN</p>	19 Mar	<p>10am–12.30pm</p> <p><i>Tea and coffee from 9.45am</i></p>
<b>A starting point for family learning</b>	<p>How can you learn from an object, painting or book? Explore the idea of using Glasgow Life’s collections as a starting point to create quality learning experiences for family audiences in this hands-on workshop.</p> <p>Using objects found in the Burrell Collection, participants will examine methods of learning, discuss how to choose appropriate material for learning activities and discover how to actively engage audiences in learning programming. With the emphasis on the practical and transferrable, this workshop will arm participants with</p>	<p>Louise Treble, Learning Assistant at the Burrell Collection</p>	<p>Education Space  Burrell Collection  Pollok Country Park 2060 Pollokshaws Road Glasgow G43 1AT</p>	25 Mar	<p>2–4pm</p> <p><i>Tea and coffee from 1.45pm</i></p>

Title	Synopsis	Facilitators	Venue	Date	Time
	<p>the skills to create their own quality learning experiences that can be adapted to work across Glasgow Life's wide range of facilities.</p> <p><i>16 places available</i></p>				
<b>Collaborative partnership working</b>	<p>Explore how collaborative working can enable individuals to make a richer and greater impact on the social landscape of the city in these challenging times. Consider how this way of working seeks out the possibilities that can emerge when we harness our curiosity and share our diverse skills, perspectives and knowledge. During the workshop, we will also look at the challenges of collaborative working – how to manage the risks and execute ideas that are greater than the sum of their parts.</p> <p><i>20 places available</i></p>	Chris Jamieson, Open Museum Manager and Laura Gutierrez Project Manager	Glasgow Museums Resource Centre	2 Apr	10am–12 noon
<b>Arts and communication</b> <a href="http://www.sensescotland.org.uk">www.sensescotland.org.uk</a>	<p>Sense Scotland Arts provides inclusive opportunities for people with complex needs to engage with the arts as artists, participants and audiences. At the core of their work is recognition of the value of the arts in creating opportunities to explore individual wants, feelings, choices and interests, as well as forming relationships and shared experiences within an informal learning environment.</p> <p>In this workshop you will learn more about the key elements of theory underpinning Sense Scotland's artistic approach and develop an understanding of some of the theoretical models of communication used with people who have complex support needs. The course will be delivered by two Sense Scotland Arts Tutors who will ensure that you take some practical ideas back to inform your own practice / place of work.</p> <p><i>25 places available</i></p>	Sense Scotland	<p>Touchbase</p> <p>43 Middlesex Street Kinning Park Glasgow G41 1EE</p>	22 Apr	1–4pm
<b>Accredited learning for young people</b>	<p>Gain an insight into the accredited programmes delivered in youth club settings which enable young people to learn in an informal setting but provide a valuable award for future employment prospects. The session will include a presentation and a practical, hands-on element.</p> <p><i>12 places available</i></p>	Sharon Young, Cultural Services Supervisor	<p>Castlemilk Community Centre</p> <p>Castlemilk Drive Glasgow G45</p>	29 Apr	10am–12 noon

Title	Synopsis	Facilitators	Venue	Date	Time
<b>Emotional Intelligence</b>	<p>In order to thrive and rise to the challenges life throws at us throughout our productive lives we need more than intelligence – we need to understand what makes us tick emotionally.</p> <p>In this fun and interactive workshop we will unpack what we mean by Emotional Intelligence and explore the four key paradigms which are the pillars of Emotional Intelligence. By the end of the workshop you will have a greater understanding of your own Emotional Intelligence and how it can help you develop better family and working relationships.</p> <p><i>15 places available</i></p>	Shaun Pearce, NE Area Team	Tollcross Community Centre  1120 Tollcross Road Tollcross Glasgow G32 8HE	6 May	2–4.30pm  <i>Tea and coffee from 1.45pm</i>
<b>Community-curated displays</b>	<p>As museums have changed over the centuries the unlocking of stories and associated knowledge has been an activity not limited to curators and researchers alone – but has increasingly engaged individuals and groups from communities of many kinds. More and more, the museum has become a place for people to tell their own story.</p> <p>Across a number of projects Glasgow Museums extends an invitation and support for communities to become involved with, inform, collaborate on, and even lead in the development of museum exhibitions, resources, events and, most recently, collecting policy.</p> <p>The session will explore some of these projects – including the recent Kelvin Hall redevelopments – and will offer a space for Staff Ambassadors to reflect on the social value and challenges faced by such participatory practice, and how this might be relevant to their own work.</p> <p><i>24 places available</i></p>	Alistair Callaghan, Kelvin Hall Assistant Curator	Education Suite 1  Kelvingrove Art Gallery and Museum	22 May	10am–12 noon
<b>Action planning</b>	<p>A workshop for anyone who wants to learn an efficient and effective action planning process. The workshop will provide the fundamentals to using the proven Pinpoint facilitation technique. Learn processes that quickly get people engaged in the action planning process, discover how this facilitation technique can produce better plans and learn how to manage the complexity of group processes to ensure people stay on task.</p> <p><i>24 places available</i></p>	Laura Gutierrez, Project Manager and Julie Taylor, Glasgow Museums Programme Manager	Glasgow Museums Resource Centre	2 Jun	10am–12 noon  <i>Tea and coffee from 9.45am</i>

Title	Synopsis	Facilitators	Venue	Date	Time
<b>Community learning and development</b>	<p>This workshop will cover CLD principles and practices and how these are implemented within Glasgow Life area services.</p> <p>In this session you will gain an insight into youth work and adult education in place within schools, libraries and community centres across Glasgow.</p> <p><i>20 places available</i></p>	Chris Boyce, NE Area Team	<p>Molendinar Community Centre</p> <p>1210 Royston Road Glasgow G33 1HE</p>	8 Jun	10am–12.30pm

## Field Visits

Title	Synopsis	Contact person	Venue	Date	Time
<p><b>Craft Café</b></p> <p><a href="http://www.impactarts.co.uk/content/projects_older_people/">www.impactarts.co.uk/content/projects_older_people/</a></p>	<p>Craft Café is a creative solution to reducing isolation and loneliness amongst older people. It offers members a safe, social and creative environment where they can learn new skills, renew social networks and reconnect with their communities. By getting involved in Craft Café, members have become active in their community once more. Supported by professional artists, Craft Café members attend for free and are encouraged to take the lead on their own learning with a constant supply of materials and access to expertise.</p> <p><i>2 places available per time slot</i></p>	Anne-Marie Wilson, Craft Café tutor	<p>Elderpark Centre, Govan</p> <p>(on the corner of Elderpark Street and Nimmo Drive)</p>	<p>11 Feb</p> <p>19 Mar</p>	<p>10am–12.30pm</p> <p>1.30–4pm</p>
<b>Barmulloch Community Centre</b>	<p>Barmulloch Community Centre is the Cultural Hub for the North East. On this visit, you will find out more about the Cultural Hubs initiative and the work that has resulted from it at Barmulloch.</p> <p>The visit will include a tour of the community centre with a description of services on offer. There will also be an introduction to Barmulloch's community library and the services provided here. Learn more about the ways in which we engage the community within the library as well as finding out more about our venue development plans.</p> <p><i>10 places available</i></p>	Andy Cheshire and Nicola Ewan	46 Wallacewell Quadrant Glasgow G21 3PX	17 Feb	11am–1pm

Title	Synopsis	Contact person	Venue	Date	Time
<b>The Bridge / Platform</b>	<p>The Bridge complex provides access to a library, college, swimming pool and health suite, and also houses a local arts company. The Library supervisor will conduct an all access tour of the building with each individual partner providing a small talk on their service.</p> <p><i>10 places available</i></p>	Elaine Thomson	Library @ The Bridge, 1000 Westerhouse Road Easterhouse G34 9JW	4 Mar	10.30am–12.30pm
<b>Craft Café</b>	<p>As above</p> <p><i>2 places available per time slot</i></p>	Anne-Marie Wilson, Craft Café tutor	Elderpark Centre, Govan	19 Mar	10am–12.30pm 1.30pm–4pm
<b>Kelvin Hall</b>	<p>The Kelvin Hall project has created an innovative partnership use of a landmark building to create a cultural hub for collections storage, teaching and learning, research and public orientation and engagement, combined with outstanding sports and leisure facilities. It aims to bring together the world class collections of the city and University of Glasgow and the national Scottish Screen Archive to create a single cultural and intellectual resource for the public, locally and globally.</p> <p>The visit will include a tour of the site and provide opportunities to hear more about plans for this facility.</p> <p><i>6 places available per tour</i></p>	Christine McLellan, Glasgow Museums	Kelvin Hall Argyle Street	8 Apr 15 Apr 29 Apr	10am–12 noon on each date
<b>Molendinar Community Centre</b>	<p>Molendinar CC has a combination of sport and leisure facilities. The visit involves a tour of the site and provides opportunities to hear more about the plans for this facility which include the recent refurbishment of the gym.</p> <p><i>10 places available</i></p>	Joyce Craig	1210 Royston Road Glasgow G33 1HE	16 Apr	11am–1pm
<b>Castlemilk Community Centre</b>	<p>During this visit you will gain an insight into the operational and developmental aspects of this community facility. The visit includes a tour of the facility, presentation and practical workshop.</p> <p><i>12 places available</i></p>	Julie Macleod, Venue Manager	121 Castlemilk Drive Glasgow G45 9UG	8 May	10am–12 noon

Title	Synopsis	Contact person	Venue	Date	Time
<p><b>Glasgow Women's Library: Learning programmes, events and volunteering</b></p> <p><a href="http://www.womenslibrary.org.uk">www.womenslibrary.org.uk</a></p>	<p>Glasgow Women's Library is a unique resource in Scotland and has been developing and delivering life-changing learning opportunities, events and volunteering since 1991.</p> <p>The session involves a tour of the Library, a lively gallop through GWL's history and its award-winning and innovative learning programmes and a chance to get involved in discovering more about its 'special ingredient' and what Glasgow Women's Library has to offer everyone. Members of staff and volunteer teams will lead a short workshop on 'sharing values' and 'values in practice', culminating in badge and rosette making.</p> <p><i>12 places available</i></p>	<p>Adele Patrick, Lifelong Learning and Creative Development Manager</p>	<p>19-23 Landressy Street Glasgow G40 1BP</p>	<p>15 May</p>	<p>Exact time to be confirmed</p>
<p><b>Glasgow Museums Resource Centre and the Open Museum</b></p>	<p>Glasgow Museums Resource Centre (GMRC) is the store for the museums' collections when they're not on display at our venues.</p> <p>Take a guided tour of the building with one of the Visitor Assistants and visit selected 'pods' housing highlights from the collection.</p> <p>GMRC is also the base for the Open Museum, which works to extend Glasgow Museums' collections to the heart of communities all over the city. Hear more about this work from one of the Open Museum's team and visit the Open Museum's kit store.</p> <p><i>8 places available</i></p>	<p>Janice Hamilton, Gallery Assistant, GMRC and staff from the Open Museum</p>	<p>200 Woodhead Road South Nitshill Industrial Estate Glasgow G53 7NN</p>	<p>25 May 29 May</p>	<p>10am-12 noon 1-3pm</p>
<p><b>Castlemilk Community Centre Garden Project</b></p>	<p>Castlemilk Community Centre is used by a wide range of local people for social, exercise and recreational purposes. The building also houses the Jeely Nursery.</p> <p>Urban Roots have been working with the centre over the past year to develop the outdoor areas of the centre into a community garden, providing local people with the opportunity to learn about growing food, and a stimulating space for the nursery children to engage in outdoor play and learning.</p> <p>Take a tour of the garden and help out with light gardening tasks. Be prepared to get your hands dirty!</p> <p><i>6 places available per visit</i></p>	<p>Lindsey Duncan Urban Roots Project Co-ordinator South East</p> <p><a href="mailto:Lindsey@urbanroots.org.uk">Lindsey@urbanroots.org.uk</a></p> <p>07769652883</p>	<p>121 Castlemilk Drive Glasgow G45 9UG</p>	<p>Session times for 2015 TBC.</p> <p>Please contact Lindsey directly to arrange a visit.</p>	<p>Wednesday afternoons</p>



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<p><b>Scotland Street School Museum</b></p>	<p>Scotland Street School was designed by Charles Rennie Mackintosh between 1903–1906. Now a museum, it tells the story of 100 years of education in Scotland, from the late 19th century to the late 20th century.</p> <p>Visit a temporary exhibition and observe a workshop/tour to learn about audience and public programming at this venue.</p> <p><i>12 places available</i></p>	<p>Jade Graham, Venue Manager</p>	<p>225 Scotland Street Glasgow G5 8QB</p>	<p>20 May</p>	<p>2–4pm</p>
<p><b>Glasgow Women’s Library: Collections</b></p> <p><a href="http://www.womenslibrary.org.uk">www.womenslibrary.org.uk</a></p>	<p>Glasgow Women’s Library is a real treasure trove, housing incredibly diverse collections. As well as offering a wonderful book collection, it also houses rare archive materials and museum pieces, including suffragette postcards, second wave feminist journals and knitting patterns. The GWL Librarian and Archivist will tell you about the history of the collections and how they’re managed. You will also get a chance to delve into some boxes and discover its gems.</p> <p><i>20 places available</i></p>	<p>Wendy Kirk, Librarian and Nicola Maksymuik, Archivist</p>	<p>19–23 Landressy Street Glasgow G40 1BP</p>	<p>TBC</p>	<p>Exact dates and times TBC by March 2015</p>
<p><b>Hidden Gardens</b></p> <p><a href="http://www.thehiddengardens.org.uk">www.thehiddengardens.org.uk</a></p>	<p>Take a guided walk around the garden, which will highlight the story of how it was created. The volunteers leading the visit will also be able to share their personal story about why they volunteer in the garden and what they gain from it.</p> <p><i>12 places available per visit</i></p>	<p>Amanda Patterson Director</p>	<p>Tramway 25 Albert Drive Glasgow G41 2PE</p>	<p>TBC</p>	<p>Two visits will be offered in June 2015. Exact dates and times TBC by March 2015</p>
<p><b>Castlemilk Stables and Castlemilk Community Woodlands</b></p> <p><a href="http://www.cassiltoun.org.uk">www.cassiltoun.org.uk</a></p>	<p>Castlemilk Stables is a beautifully restored 17th-century building that is now a thriving community hub. It is home to Cassiltoun Housing Association, a social enterprise nursery, and a variety of community projects.</p> <p>Adjacent to the stables is Castlemilk Community Woodland. Over the past 4 years Cassiltoun have been working to rejuvenate this neglected woodland.</p> <p>Take a guided tour of the building and the woodlands and hear about the work that Cassiltoun does to benefit the local community.</p> <p><i>12 places available per visit</i></p>	<p>Clare Malpas, Cassiltoun Housing Association Welfare Manager</p>	<p>Castlemilk Stables 59 Machrie Road Castlemilk Glasgow G45 0AZ</p>	<p>TBC</p>	<p>Exact dates and times TBC by March 2015</p>

Title	Synopsis	Contact person	Venue	Date	Time
<b>Linn Park Adventure Playground</b>	<p>On this visit you will gain an overview of the venue and its programmes, which mainly deliver services for young people with additional support needs. A brief presentation will be followed by a practical workshop demonstrating adaptable activities.</p> <p><i>12 places available</i></p>	Frances McSorley Venue Manager	145 Netherlee Road, Glasgow G44 3ST	1 Jun	2–4pm
<b>People's Palace</b>	<p>During this visit you will help to evaluate the ongoing re-display work at the People's Palace with the Re-display Curator. You will also help to plan a programme for the Palace's Community Display Space and hear more about the evolving re-display plans for this popular and well-loved venue.</p> <p><i>8 places available</i></p>	William Docherty, Re-display Curator	Glasgow Green Glasgow G40 1AT	TBC	<p>Visit will take place in June.</p> <p>Exact date and time will be confirmed by March 2015</p>
<b>Blairdardie Sports Pavilion</b>	<p>Blairdardie is a sports venue that holds host to a whole range of community programmes including a Youth Club for 12–18yrs, a Play session for 5–12yrs, the Friday Night Football Initiative for 12–18yrs and a Skateboarding Club for 8–18yrs. The skateboarding is run by a Voluntary Parent Committee who are supported by Glasgow Life.</p> <p><i>10 places available</i></p>	Shona Mcleod	Blairdardie Sports Pavilion	11 Jun	4–6pm
<b>Creative Cargo</b> <a href="http://www.creativecargo.org">www.creativecargo.org</a>	<p>Glasgow Sculpture Studios' public programme is the 'Creative Cargo' project. The CC is a mobile floating sculpture studio that travels along the Forth and Clyde Canal delivering outreach engagement workshops for communities as well as inviting local groups to take over the space.</p> <p><i>5 places available</i></p>	Further details for this visit will be provided by Mar 2015	Further details for this visit will be provided by Mar 2015	16 Jul	TBC

Title	Synopsis	Contact person	Venue	Date	Time
<b>Gallery of Modern Art (GoMA)</b>	<p>GoMA plays an important part in the city's rich heritage. For over 100 years the building was a centre for business and commercial exchange where information and goods were traded. GoMA continues that philosophy of exchange by being a centre for people to gather, discuss and learn, inspired by the art it collects and shows.</p> <p>GoMA also runs a very busy public programme and focuses attention on building new audiences from local communities. This visit includes a tour with a Learning Assistant that will give you an opportunity to find out more about what goes on at this vibrant venue.</p> <p><i>8 places available</i></p>	Caroline Austin, Learning Assistant	Royal Exchange Square Glasgow G1 3AH	13 Aug	2–4pm
<b>Dennistoun Library</b>	<p>Take a short tour of the library, which will focus on our partnership working with Macmillan Cancer Support and the Citizens' Advice Bureau (Welfare Reform). Find out how the library works collaboratively with these organizations to ensure the best service for our customers. This will be followed by a Q&amp;A session and a short participative workshop on collaborative working which will give an insight into how Community Libraries are adapting to suit the needs of their users.</p> <p><i>8 places available</i></p>	Maggie MacBean, Cultural Services Officer, Jacqui Stoner, Cultural Services Supervisor,	2 Craigpark Glasgow G31 2NA	18 Aug	2–4pm

