

Learning from the Our Museum Initiative

Here in Wales we focussed
on our volunteer programme
as a catalyst for wider organisational change.

A team of community partners, staff, and trustees
worked together to create a more
socially-focussed volunteering programme
which built the skills of participants and staff.

From the very start the team
shared decision making
from recruitment to policy development.

The boundaries of 'us'
and 'them' became blurred.

It has become a partnership in the truest sense.

It is genuinely collaborative.

Reflecting together
and self-evaluation have become
normal practice for this team
and this is crucial for adapting and improving
the programme together.

The whole process has been underpinned
by updating working practices and policies
to become inclusive and accessible.

We are currently working
on embedding partnership work
across the organisation.